



**OPERATIONAL PLAN**  
Merrickville Drinking Water System

QEMS Doc: OP-03A  
Rev Date: 2024-12-24  
Rev No: 2  
Pages: 1 of 1

**SIGNED COMMITMENT AND ENDORSEMENT**

This Operational Plan sets out the framework for OCWA' Quality & Environmental Management System (QEMS) that is specific and relevant to your drinking water system(s) and supports the overall goal of OCWA and the Village of Merrickville –Wolford (Owner) to provide safe, cost-effective drinking water through sustained cooperation. OCWA will be responsible for developing, implementing, maintaining and continually improving its QEMS with respect to the operation and maintenance of the Village of Merrickville-Wolford Drinking Water System and will do so in a manner that ensures compliance with applicable legislative and regulatory requirements.

Through the endorsement of this Operational Plan, the Owner commits to work with OCWA to facilitate this goal.

**OCWA Top Management  
Endorsement**

**Owner Endorsement**

*Mark Lauzon Jan 13, 2025*

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Mark Lauzon  
Senior Operations Manager,  
Seaway Valley Cluster

\_\_\_\_\_  
Date

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Darlene Plumley, CAO  
Village of Merrickville-Wolford Owner

\_\_\_\_\_  
Date

\_\_\_\_\_  
Vanessa Greatrix  
Safety Process Compliance  
Manager, OCWA

\_\_\_\_\_  
Date

\_\_\_\_\_  
Michael Cameron, Mayor  
Village of Merrickville-Wolford Owner

\_\_\_\_\_  
Date

The endorsement above is based on the Operational Plan that was current as of the revision date of this document (OP-03A).